

The Rules of the Promotion

„Poleć Homfi znajomemu”

1. [General Provisions]

1. The Organisers of the promotion under the name „Poleć Homfi znajomemu” (hereinafter referred to as the „**Promotion**”) are Homfi spółka z ograniczoną odpowiedzialnością with its registered headquarters in Kraków, Sukiennicza Str. 8/U8, 31-069 Kraków, entered into the Register of the Entrepreneurs kept by the District Court for Kraków – Śródmieście in Kraków, XI Commercial Division of the National Court Register under the KRS number 0000943668 and Homfi Rental Management spółka z ograniczoną odpowiedzialnością with its registered headquarters in Kraków, Sukiennicza Str. 8/U8, 31-069 Kraków, entered into the Register of the Entrepreneurs kept by the District Court for Kraków – Śródmieście in Kraków, XI Commercial Division of the National Court Register under the KRS number 0000580645. The Organisers conduct its business activity under the brands homfi and Private House Brokers (hereinafter referred to as the „**Organiser**”).
2. These regulations (hereinafter referred to as the „**Rules**”) set forth the principles and rules of participation in Promotion which are accepted by the participant upon accession to Promotion.
3. The Promotion is addressed to natural persons having full capacity to enter into legal transactions, having place of residence within the territory of the Republic of Poland and to natural persons conducting business activity and to legal entities with their registered seat within the territory of the Republic of Poland (hereinafter referred to as the „**Customer**”).
4. The Promotion consists in granting the Customer a discount (hereinafter referred to as the "**Discount**") for the property rental management service after meeting the conditions described in the Rules.
5. The amount of the Discount granted to the Customer under the Promotion depends on the type of Organizer's service used by the person recommended by the Customer:
 - real estate sales agency service (exclusive agreement required) - three months of free property lease management,
 - real estate lease agency service (exclusive agreement required) - one month of property management for free,
 - property lease management service - one month of rental management for free,
 - property purchase agency service - one month of free property lease management,
 - property rental agency service - one month of property lease management for free,
 - mortgage loan - one month of free property lease management,
 - interior design service - one month of free property lease management.
6. The maximum amount of Discount that the Customer can obtain for the property rental management service by participating in the Promotion is PLN 1,500 gross for one referral.
7. The Promotion comes into effect on the 1st May 2024 and is valid until further notice.

2. [Conditions of the Promotion]

1. To participate in the Promotion, the Customer is obliged to:

- a. accept the Rules of the Promotion,
 - b. conclude with the Organiser an exclusive property lease management agreement,
 - c. recommend the Organizer's services to a person who has not previously concluded any contract with the Organizer,
 - d. provide this person with a one-time referral code obtained from the Organizer.
2. For the Customer to receive the Discount, the person recommended by the Customer must:
- a. conclude with the Organizer:
 - an exclusive property lease management agreement (this must be his first agreement with the Organizer) or
 - an exclusive property sales / rental agency agreement (this must be his first agreement with the Organizer) or
 - property purchase / lease agency agreement (this must be his first agreement with the Organizer) or
 - use the design services provided by the Organizer or
 - conclude a mortgage loan agreement through the Organizer and its partner (list of partners: <https://www.homfi.com/partnerzy>),
 - b. pay the Organizer remuneration resulting from the conclusion of the contract or provision of the service referred to in point a. above,
 - c. no later than when concluding the contract or using the service referred to in point a. above, provide a one-time referral code.
3. The settlement of the granted Discount will take place after the conditions of the Promotion referred to in points 1 and 2 above are met in the next settlement period in accordance with the applicable property lease management agreement.
4. The Promotion shall not be combined with other promotional offers of the Organiser.

3. [Complaints]

1. The Customer is obliged to make the complaints referring to the Promotion via e-mail by sending a message to: biuro@homfi.com with a note „Promocja Poleć Homfi znajomemu - complaint”.
2. The complaint shall include obligatorily: name, and surname of the Customer, his correspondence address and e-mail address as well as the exact description of the complaint reason and the requested mode of settlement of the matter by the Organiser.
3. The Customer shall be informed immediately in writing about the mode of settlement of the complaint by the Organiser, but not later than in 14 days from the date of the submitting of the complaint.
4. The consideration of the complaint exhausts the complaint procedure conducted by the Organiser.
5. The complaint procedure is voluntary and does not exclude the Customer's rights granted under applicable law, including the possibility of pursuing claims through court proceedings.

4. [Personal Data]

1. The controller of the personal data of the Customers participating in the Promotion, in accordance with Regulation (EU) 2016/679 of the European Parliament and of the Council of 27 April 2016 on the protection of natural persons with regard to the processing of personal data and on the free movement of such data, and repealing Directive 95/46/EC (hereinafter referred to as „GDPR”), is the Organiser.
2. The Customer is entitled to contact the Organiser on all the matters referring to processing of personal data including contact in order to execute his rights on this scope via e-mail: biuro@homfi.com or in writing to the address of the Organiser (his registered seat).
3. The personal data of the Customers filing the complaint will be processed in order to:

- a. enable the Customer to participate in the Promotion – on the basis of fulfilling the agreement (article 6 section 1 item b GDPR);
 - b. settle and respond the fled complaint – on the basis of legally grounded interest of the Organiser (article 6 section 1 item f GDPR) consisting in necessity of processing personal data in order to settle and respond the complaint;
 - c. possibility to pursue or possible protection against the claims – on the basis of legally grounded interest of the Organiser consisting in enabling the Organiser to settle and pursue possible claims or to protect himself against such claims.
4. The personal data will be processed within the period which is necessary to the execution of the rights from the Promotion and within the period necessary to settle and respond to the complaint. The period of processing personal data may be extended each time by the limitation period of the claims in case the processing of personal data will be necessary to pursue the possible claims or protection against such claims by the Organiser.
 5. Each Customer is entitled to request an access to the personal data and has the right to correct, remove or limit processing his personal data.
 6. Each Customer is entitled to raise an objection against processing his personal data.
 7. Each Customer is entitled to lodge a complaint to the supervisory authority competent for the matters related to personal data protection - President of the Polish Personal Data Protection Office (Prezes Urzędu Ochrony Danych Osobowych).

5. [Additional Provisions]

Each time within the Promotion period, the Organiser is entitled to exclude the Customer from participation in the Promotion in the event of developing reasonable suspicion of taking an actions contrary to the Rules or the agreement referred to as article 2 section 1 b), as well as in the event of the grounds of participation in the Promotion, relating to the Customer, has expired.

6. [Final provisions]

1. The Rules of the Promotion are public and will be made available to the Customer before participating in the Promotion and on his written request sent to the address of the Organiser. The Rules are available also in the seat of the Organiser and on his website: <https://www.homfi.com/en/terms-and-conditions> and <https://www.privatehousebrokers.pl/en/terms-and-conditions/>.
2. The Organiser reserves the right to change the conditions of the Promotion drawing the Promotion in case it is grounded by the purpose of the Promotion and will not cause deterioration of terms and conditions of participation in Promotion provided that the changes do not infringe the rights acquired by the Customers participating in the Promotion until introduction of the changes to the Rules. The Customers will be informed of the changes to the Rules by posting information on the Organizer's website, indicated in section.1 above.
3. In matters not covered by the Rules, the provisions of the applicable Polish law shall be applied.